

Policy

Delirest services s.r.o.

Delirest is a Central European leader in the field of catering and comprehensive supply of gastronomic services for a wide range of guests and clients. The purpose of our work is their satisfaction and we believe that we will achieve it mainly through our knowledge, experience, and enthusiasm for good food. We believe that tasty, high-quality, and nutritionally balanced meals cooked from fresh and sustainable ingredients will ensure a better quality of life for everyone. Responsibility towards our guests, clients, suppliers, employees, state administration bodies and, last but not least, the environment, is the cornerstone of our activity. We as a company with all of our employees, therefore, publicly declare adherence to the following principles:

- The safety of food and the dishes we offer is our highest priority. We only serve food and dishes that we are convinced are safe.
- We guarantee a safe working environment for our employees and thus prevent accidents. We also create such conditions for our guests. We always eliminate identified hazards without delay and at the same time permanently reduce risks as a matter of occupational health and safety. This area is our long-term priority, which is why we regularly discuss it with our employees and their representatives.
- We are aware of our fundamental responsibility in protecting the environment. Together with our partners, we are always looking for the most considerate approach and procedures with an emphasis on pollution prevention. Due to our market position the issue of food waste is also key for us. That is why we continuously take concrete steps to reduce it significantly.
- Reliability in all circumstances. It doesn't matter if we're dealing with a blackout or a global pandemic. We always feed our guests safely, reliably and with high quality meals.
- When purchasing ingredients, we think sustainably and always choose a more respectful option. Our activities reflect a continuous effort for social responsibility, minimizing the risks of favouritism, clientelism and abuse of the company's market position.
- Corruption, bribery, or other illegal activities of any kind are strictly prohibited. Every employee is bound by the obligation to report any suspected violation of these policies. The reporting process is safe, free of retaliation and strictly confidential.
- Any violation of internal or legislative regulations is sanctioned in accordance with valid internal regulations.
- All our activities and actions meet the requirements of applicable legal and other regulations. We always act responsibly and in accordance with the binding internal regulation "Business Conduct Policy", which is available on our website. We respect the requirements of our customers and the requirements of other interested parties.
- We consider the fulfilment of requirements and continuous improvement of all established management systems to be crucial for increasing the quality and level of services provided, and for improving our performance and fulfilling the goals we set for ourselves. That is why we have entrusted an independent Compliance manager with the supervision of all these activities.

As a service company, we consider our people to be the key to the success of our business. We respect and value the individuality and diversity that every employee brings to the company, regardless of their gender, race, origin, religious beliefs, or sexual orientation. We make sure that all our relationships are based on an open dialogue and transparency, not only with our employees, but also with our customers, clients, and suppliers.

A handwritten signature in black ink, appearing to read 'Michal Debreceni', with a small dot at the end.

Michal Debreceni
(CEO) General director